



RETURN FORM

Customer Name:	Order Date:
Customer Email:	Order Number:
Delivery Address:	

Product SKU	Quantity	Description	Reason For Return (please use code below)

Reason For Return Code

1 – Product Damaged | 2 –Product Quality Poor | 3 – Delivery too late/ wrong | 4 – Ordered in Error | 5 – Other
Please tell us why _____

HOW THE RETURNS PROCESS WORKS

Items can only be returned for refund, we do not offer exchange. For further information on our Returns Policy click [here](#)

1. Simply fill in the form and send it back to us with the item/s (in their original condition) within 14 days of receipt of goods.
2. Returns are at the customers' cost, please retain proof of postage until we have confirmed your refund has been completed.
3. Returns can take up to 14 working days (excluding weekends and public holidays) to arrive back to us.
4. We'll send you an email as soon as we've completed your return.

For more information or help at any time, please visit our contact enquiries@ark-equine.com